

# CLOUD ADOPTION



Enterprises often fail to move beyond the POC stage of cloud adoption. This happens primarily due to lack of experience and expertise in EUC cloud implementations in either the internal IT teams or the Managed Service Partner (MSP). This manifests itself in an inability to properly identify and implement different use cases, inability to integrate with applications and peripherals and an inability to deliver a smooth, trouble free transition experience to end users, leading to resistance to adoption.

Anunta's "VDI/DaaS Adoption Package" helps enterprises, who have taken the first steps towards implementing VDI/DaaS, define a full adoption plan and then take complete ownership of the EUC transformation from discovery and migration to complete stabilization of the environment before handing it over as a steady state operations to the customer's IT team/existing MSP in a time bound manner.

## Delivering Unmatched End-User Experience



Managing **116,000+ endpoints** and **177,000+ users** globally and across different virtualization platforms.



Delivering the lowest incident-to-user ratios in the industry at **0.3** compared to industry average of **0.8 - 1.2\*** incidents per user per month.



Highly secure **24x7x365** Enterprise Nerve Center monitoring and managing IT infrastructure to deliver superior end-user experience.

\*Gartner report 'IT Key Metrics Data 2017'



Outcome and productivity - oriented SLAs, along with flexible engagement (on-premise and cloud) and pricing (per user per month and per endpoint per month) models.



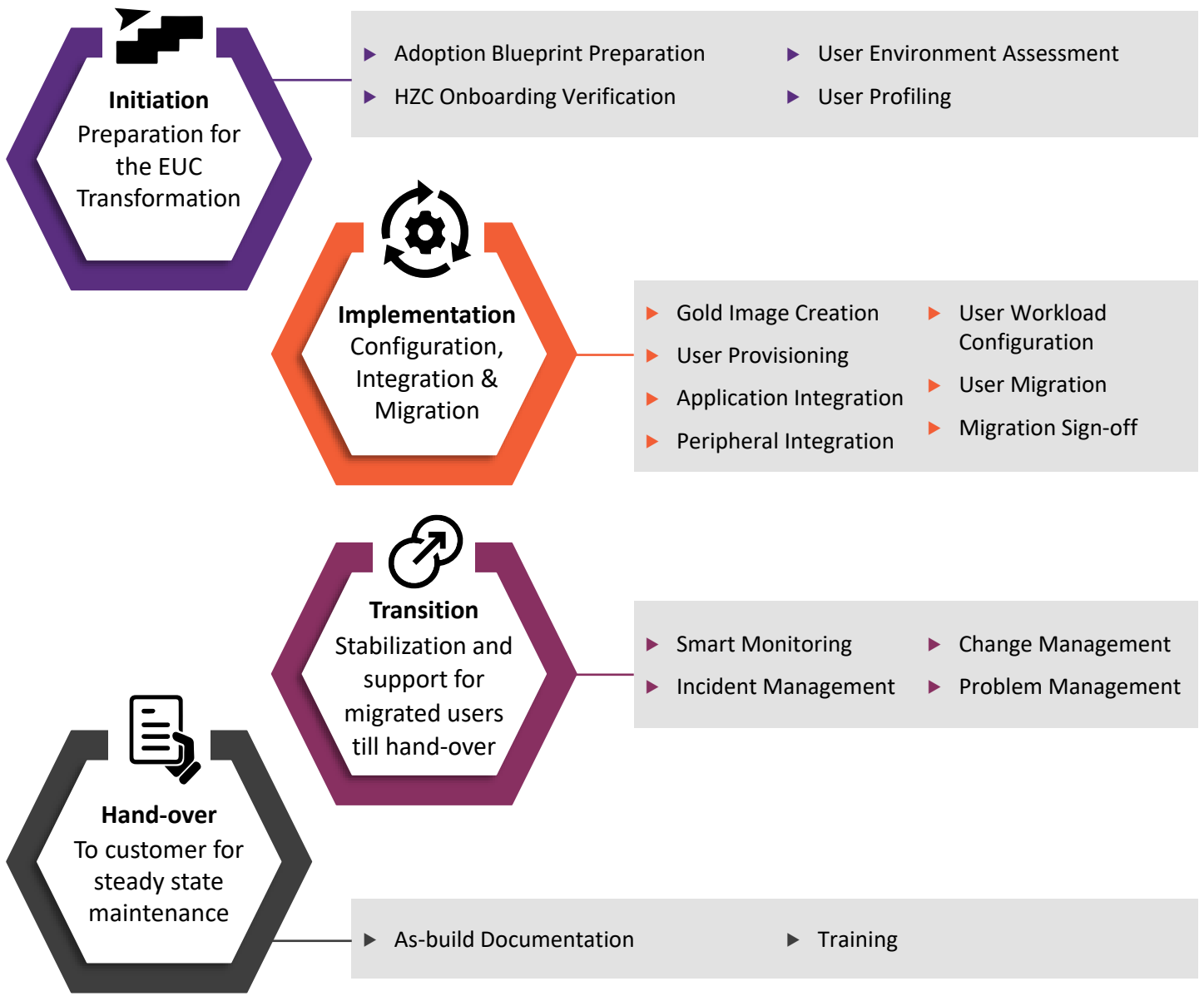
Proactive identification and resolution of **75%** issues before the end-users are even aware of it resulting in improved end-user productivity.



Patented AIOps platform, EuVantage®, providing deep cross-domain visibility, automated isolation, actionable analytics and dramatically reduced resolution times.



## Adoption Package





## SOW Framework

ADOPTION PACKAGE *	Platinum (>500 users)	Gold (250 - 500 users)	Silver (150 - 250 users)
<b>Initiation:</b> Preparation for the User environment			
Coverage of Use cases	5	3	2
Use case identification	Yes	Yes	Yes
HZC current setup verification	Yes	Yes	Yes
<b>Implementation:</b> Configuration, Integration & Migration			
User Provisioning	Yes	Yes	Yes
Application Integration	Upto 15	Upto 10	Upto 5
Peripheral Integration	15	10	5
User Workload Configuration	Yes	Yes	Yes
User Migration	Yes	Yes	Yes
Migration Sign-off	Yes	Yes	Yes
<b>Transition:</b> Stabilization and support for migrated users till hand-over			
Smart Monitoring	Yes	Yes	Yes
Incident Management	Yes	Yes	Yes
Change Management	Yes	Yes	Yes
Problem Management	Yes	Yes	Yes
<b>CSAT &amp; Sign-Off:</b> To customer for steady state maintenance			
As-built Documentation	Yes	Yes	Yes
<b>Engagement Model</b>	Remote	Remote	Remote
<b>Engagement Duration</b>	6 months	6 months	6 months
<b>Pricing</b>	Per user migrated	Per user migrated	Per user migrated

\* To pay using PSO credits, the minimum value of the order should be USD20K.



# anunta®

## About Anunta

Anunta is a specialized cloud services company, focused on end-user experience management in enterprise environments. Anunta helps enterprises move to new generation End-User Computing (EUC) environments and has extensive experience in enabling customers to adopt EUC on cloud at large scale. Anunta has migrated 116,000+ endpoints across 177,000+ users in companies across industries including, banking and financial services, manufacturing, travel, media, aviation and IT.

### A few of our noteworthy clients:

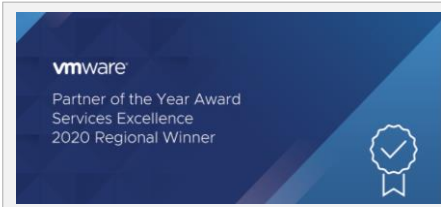
 <p><b>Largest Multinational Retail Corporation</b></p>	 <p><b>Top European Financial Services company</b></p>	 <p><b>4 of the top global BPOs</b></p>	 <p><b>Large US &amp; UK utility Company</b></p>
---	---	--	---

### Awards & Industry Recognitions:

## Gartner features Anunta in their Market Guide for DaaS, 2019

### Gartner Mentions

Report on Multifaceted Monitoring Approaches for VDI and DaaS, 2016	IT Market Clock for IT Infrastructure Availability and Performance Management, 2016	Hype Cycle for IT Infrastructure Availability and Performance Management, 2016	'Vendor to Watch' - Emerging Market Analysis: India's Top 10 Technology Trends and Drivers in 2014
---	---	--	--



Winner of "VMware Partner Expertise Award on Services Excellence for APJ" 2020.



To know more, email us at: [marketing@anuntatech.com](mailto:marketing@anuntatech.com) | [sales@anuntatech.com](mailto:sales@anuntatech.com)

**Anunta Tech Inc.**  
9711 Washingtonian Blvd, Suite #550, Gaithersburg, MD – 20878  
Tel: (301) 825 8885 | [www.anuntatech.com](http://www.anuntatech.com)