

6 MUST HAVES FOR SUPERIOR END-USER EXPERIENCE



As the workplace moves to the comforts of home, ensuring communication and collaboration during remote working is now a priority for organizations. At the same time, organizations will need to overcome the challenges such as data security, accessibility, and operational issues. In order to provide superior end user experience, it is important to establish a structured process that can enhance employee productivity. Here are the 6 Must Haves for organizations to provide Superior End User Experience for remote work.

01



Reduce Business Disruption with High Application Availability

Provide uniform accessibility to enterprise applications, eliminating brown-outs, and zero downtime.

02



Secure your Work Environment with Multi Factor Authentication and Single Sign-On

Implement holistic virtual desktop solution with in-built security protocols like Multi Factor Authentication and Single Sign-On authentication to prevent security breach and data leaks.

03



24x7 Availability of Tech Support

Round the clock support by Managed Desktop service providers resolve the end-user issues with zero business disruption.

04



Anytime, Anywhere Accessibility using Enterprise Applications

Adopt Managed Cloud Desktops to provide a seamless experience and accessibility to enterprise applications and data irrespective of the location and device.

05



Proactive Monitoring and Resolution of Operational Issues

Proactive monitoring and resolution of issues, root cause analysis, and faster troubleshooting prevents application brown-outs, reduce downtime, and improve the infrastructure efficiency.

06



Follow Regulatory and IT compliance for Data Sensitive Industry

Adopt Cloud Desktops to prevent data download on endpoints and comply with PCI, HIPPA, HITRUST compliance requirements.

Anunta's Cloud Desktop is a tailored solution that can enable your organization to effectively deliver superior end user experience. We deliver:



99.98% Application Availability for improved end-user experience and productivity.



Lowest incident-to-user ratio at 0.3 as compared to industry average of 0.8 - 1.2.



Round the clock support service provides users with quick resolutions to user or performance issues.



Smart monitoring system for proactive issue identification and resolution to ensure zero work disruption.



Proactive identification and resolution of 76% issues to improve end-user productivity.